

# Hellenic Public Administration Certification Authority (APED)



## PKI Disclosure Statement

Version 1.1

## Version History

Date	Version	Changes
15/12/2021	1.0	Initial Document
14/5/2024	1.1	Addition of certificate revocation in the event of application failure. Typo fixes

## 1. Overview

This document aims to provide the Subscriber and Relying Parties of Qualified Certificate with a summary of the information available in APED Certificate Practice Statement (CPS) and the General Terms and Conditions for Use of Qualified Trust Services.

This document does not substitute or replace APED General Terms and Conditions nor the CP or CPS; it only summarizes the key points for the benefit of Subscribers and Relying Parties

## 2. Contact Info

Hellenic Public Administration Certification Authority (APED)

Qualified Trust Service Provider

Address:

Ministry of Digital Governance

Directorate of e-Governance

11 Fragoudi str. & Al. Pantou, GR-101 63 Kallithea

e-mail: [aped@mindigital.gr](mailto:aped@mindigital.gr)

Phone: +30 210 90 98 505

## 3. Obligation of Subscriber

The certificate subscriber has the obligations set forth in the CPS and the General Terms & Conditions. In particular, but not only, the following obligations:

- Provide the CA with precise and true information in the certificate requests
- Use the certificate only in the ways and for the purposes provided for in the CPS
- Subscriber shall protect and ensure the safety of the local QSCD
- Not leave the local QSCD exposed and place it in a secure location
- Treat the local QSCD as any object containing private data
- In the event of confirmed compromise of any of their own private keys, immediately contact APED

## 4. Revocation

A subscriber wishing revocation shall submit a request in one of the following ways:

- at address <https://services.aped.gov.gr/apedcitizen/login>, where the submission of the request is allowed, after successful authentication and with the use of the personal eight-digit issuance/ revocation code of the digital certificate in the respective field of the revocation request. Upon entering the password and submitting a request, the certificate is automatically cancelled. If the subscriber has not saved the eight-digit code, a reminder can be sent by SMS
- by application at [gov.gr](http://gov.gr). The subscriber navigates gov.gr, locates the revocation request form, creates and fills it. Subsequently, the subscriber connects to the APED portal and chooses to proceed with the revocation by entering the code number of the application - consent form that he created in gov.gr. The Registration Authority verifies the request and proceeds with the revocation of the digital certificate. The subscriber is informed by SMS about the revocation
- Revocation in the event of application failure. The Subscriber may submit a revocation request by issuing an application/ Declaration of revocation of a qualified certificate from gov.gr portal, and sending it by e-mail to address [aped@mindigital.gr](mailto:aped@mindigital.gr), or by normal mail to the Ministry of Digital of Governance/APED, 11 Frangoudi and Al. Pantou, Postal Code 17671 Kallithea.

## 5. Certificates types, validation procedures and usage

APED issues Qualified Signatures for natural persons on a local QSCD

Validation procedures of Subscriber's identity are described in detail in the Certification Regulation of APED, CP, §3.2.2 and §3.4.

Certificates shall be used as prescribed by the CPS and General Terms and Conditions only. Any different usage is forbidden.

## 6. Certificate status checking obligations of Relying parties

Relying Parties shall check the status of Certificates on which they wish to rely. Ways of checking are the following:

- Consult the most recent CRL of APED
- Use the web-based repository of APED or use OCSP

## 7. Reliance Limits

### Certificate accuracy

The information in the Certificates is accurate. There are no errors or false statements regarding the details of the Certificate known or coming from the entities that approve the Certificate application or that issue the Certificate

## Validity of certificate

Certificates are valid from the date specified in the Certificate. The validity of the Certificate expires on the expiration date stated on the Certificate or if the Certificate is revoked.

## Maintaining Audit Logs

Audit logs are retained on-site for no less than two (2) months. Physical or digital archive records regarding Certificate applications, registration information and requests or applications for suspension, termination of suspension and revocation are retained for at least seven (7) years after the expiry of the relevant Certificate.

## 8. Applicable Agreements, CP, CPS

Relevant agreements, policies and practice statements for use of Certificates are:

- Certificate Policy of APED
- APED Certification Practice Statement for EU Qualified Certificates for Electronic Signatures
- Certificate and OCSP Profiles for EU Qualified Electronic Signatures

Current versions of all applicable documents are publicly available in the repository of APED at <https://pki.aped.gov.gr/repository>

## 9. Privacy Policy

APED processes personal data in accordance to the applicable data protection legislation in force. For further details, please refer to APED Privacy Statement at <https://pki.aped.gov.gr/repository>

## 10. Repository Licenses, Trust Marks and Audit

Trusted Services of APED for EU Qualified Electronic Signatures are register at Hellenic Telecommunication & Post Commission (E.E.T.T.) Trusted List of Qualified Trust Service Providers:

<https://www.eett.gr/katanalotes/ypiresies-empistosynis/plirofories/mitroo-parochon-ypiresion-empistosynis/>

and at the relevant EU Trusted List

<https://eidas.ec.europa.eu/efda/tl-browser/#/screen/home>

The prerequisite requirement of this registration is in compliance with applicable regulations and standards. The Conformity Assessment Body is accredited in accordance with Regulation (EC) No 765/2008 as competent to carry out conformity assessment of the Qualified Trust Service Provider and

qualified Trust Services it provides. Audit conclusions or certificates, which are based on audit results of the conformity assessment conducted pursuant to the eIDAS Regulation, corresponding legislation and standards are published on the website of APED at <https://pki.aped.gov.gr/repository>

## **11. Limited warranty and Disclaimer, Limitation of liability**

For warranty and liability limitations, please refer to the General Terms and Conditions published on the website of APED at <https://pki.aped.gov.gr/repository>

## **12. Applicable Law, Complaints, Dispute Resolution**

Any disputes related to the Trust Services provided by APED shall be governed by the laws of Greece. The Subscriber must notify APED to the dispute of any claim or complaint not later than thirty (30) calendar days after the detection of the basis of the claim, unless otherwise provided by law.

If the dispute is not resolved within sixty (60) days after the initial notice, then a party may seek legal resolution. Courts of Athens, Greece, shall have exclusive jurisdiction and venue for hearing and resolving any dispute.